



FREDERICK

HOUSING & HUMAN SERVICES

100 South Market Street

Frederick, MD 21701

(301) 600-1506

[https://
www.cityoffrederickmd.gov/183/](https://www.cityoffrederickmd.gov/183/)



*"It takes but one person, one moment, one conviction, to start a ripple of change."
-Donna Brazile*



Agency Overview

Through a wide array of programs and services, the Department of Housing and Human Services (formerly known as the Frederick Community Action Agency) provides food, medical care, housing, and other forms of assistance to families and individuals that are low-income or homeless, thereby ameliorating the causes and effects of poverty

Food and Nutrition Programs

Frederick Soup Kitchen: The Frederick Soup Kitchen provides an evening meal seven days a week from 5:30-6:30PM.

Frederick Foodbank: The George L. Shields Foodbank is open Monday, Tuesday, Thursday, and Friday from 2:00PM to 4:00PM and offers evening hours on Mondays and Wednesdays from 7:00PM to 9:00PM.

Summer Food Service Program: During the summer months this program provides free lunchtime meals Monday to Friday during Summer Break to lower-income children who receive free or reduced-price lunches during the school year.

Backpack Program: With Hillcrest Elementary, DHHS staff members fill 220 backpacks with nutritious food items each week during the school year to distribute to needy children that are at-risk of hunger and malnutrition.

Health Care Programs

Health Care for the Homeless: The Health Care for the Homeless program provides primary health care, case management, and supportive services to people that are homeless.

Medical Assistance Provider: The DHHS is a participating provider with the following Managed Care Organizations: Priority Partners, Maryland Physicians Care, Care First Blue Cross Blue Shield, Community Health Plan, and Amerigroup.

Access to Care Program: The Access to Care Program provides primary health care services to adults and children who are uninsured, ineligible for other health care programs, and have a total household income at or below 200% of the federal poverty level, as adjusted for the size of the family.

School-Based Health Center: The School-Based Health Center serves students from Lincoln, Hillcrest, Waverley, and Monocacy Elementary Schools as well as their younger siblings.

Housing and Weatherization Programs

HUD-Approved Housing Counseling Agency:

The DHHS is a HUD-Approved Housing Counseling Agency and provides pre-purchase, default, reverse mortgage, and rental counseling as well as homebuyer education classes for first-time homebuyers.

Weatherization Assistance Program: Program provides home weatherization services for income-eligible households living in Frederick County. Households eligible for weatherization must have incomes at or below 200% of the federal poverty level and

Housing and Weatherization Programs Continued

Bay Restoration Fee Exemption Program:

The Bay Restoration Fee Exemption Program allows lower-income homeowners and renters that are paying City of Frederick water and sewer bill to request an exemption from the fee.

Homeless Service Programs

PATH Project: PATH Project provides case management, outreach, and transportation services to people that are homeless and have a serious mental illness. Case Managers work closely with therapists and psychiatrists from other agencies to ensure adequate access to mental health treatment services for people that are homeless.

SOAR Program: SOAR Program helps people that are homeless and disabled to apply for disability benefits available through the Social Security Administration. Additionally, the program assists people with obtaining ID cards.

Outreach Services: DHHS outreach workers perform community outreach throughout the county helping the homeless find needed resources.

Transportation Services: DHHS operates a free van run that transports people to a variety of area health and human service agencies.

Permanent Supportive Housing Programs:

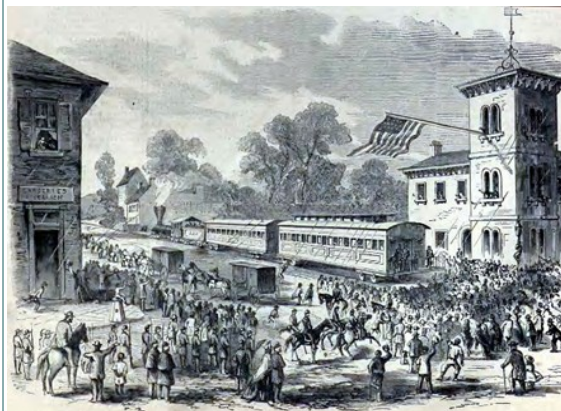
The DHHS Permanent Supportive Housing and Housing First programs provides onsite permanent supportive housing and offsite single unit housing for chronically homeless, disabled single adults that meet eligibility requirements.

Energy Assistance Programs

Office of Home Energy Programs: The DHHS Office of Home Energy Programs manages several different financial assistance programs aimed at helping income-eligible households to be able to pay utility and fuel bills; minimize energy-related crises; and to assist in making utility, heating, and cooling expenses more affordable.

The DHHS Office of Home Energy Programs specifically administers the Maryland Energy Assistance Program, the Electric Universal Service Program, and the Utility Service Protection Plan.

Office of Home Energy Programs Phone:
(301) 600-2410



Pictured above: The Baltimore & Ohio Rail station, built in 1954, became home to the Frederick Community Action Agency in 1993.

For more information on the history of our building, visit:

<https://www.crossroadsofwar.org/see-the-sites/all->

The City of Frederick Department of Housing and Human Services

Hours of Operation:

The Department of
Housing and Human
Services operates
Monday through Friday
from

8:30AM-5PM

**Please note, offices are
closed on most major
holidays.**

Office Number:

(301) 600-1506

Address:

100 South Market Street
Frederick, MD 21701

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